

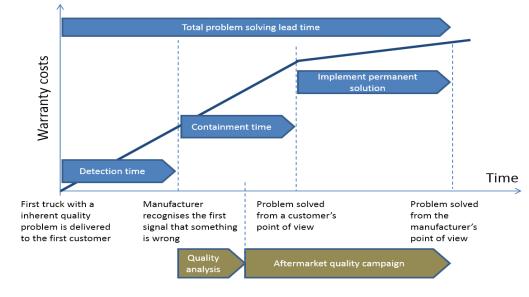
# Background

Product quality is the top priority



- We need quicker and more accurate responses
- New technologies can be the solution
  - novel analytics and machine learning algorithms based on telematics data and expert knowledge
  - novel solutions to continuously improve accuracy and level of detail in the data Volvo collects

## **Targets**



- Reduce by 30% the lead time, from quality problem occurring to a solution being designed and deployed
- Increase precision and accuracy of issue detection, allowing for more focused and diverse reaction
- Improve the data that is being collected, by using analytics results to support mechanics filing claims



### **Research Questions**



- Quality issue detection
  - how to do it quickly and reliably in streaming big data?
- Quality issue analysis
  - how to combine data mining and expert's insights?
- Root-cause identification
  - how to bring analytics results back to the workshops?
  - how to improve claims data for the future?

## **Project results**

- Just-in-time decision support based on streaming data
  - early anomaly detection for arising quality problems
  - incremental learning, updated as data is produced and collected
- Collaborative human—machine analysis of patterns
  - -semi-automatic pattern recognition, guided by human interaction
- Methods for increasing knowledge reusability
  - -transfer learning for improving quality of a new truck model
- Demonstrator
  - Prototype implementation, with real data, after two years



## **Program Relevance**



#### FFI goals

- A more **sustainable society** through prolonged vehicle life time
- Quality is crucial for **competitiveness** of Swedish automotive cluster
- New solutions rise importance of highly skilled personnel in Sweden
- Timely and cheaper transport solutions through higher dependability

#### BADA goals

- Show business benefits of Big Data: data, algorithms & knowledge
- Quantify data quality, methods to improve & evaluate infrastructure
- Develop machine learning **algorithms** specific to automotive industry
- Improve modelling, optimization and **decision making** processes

### Partners and their contribution

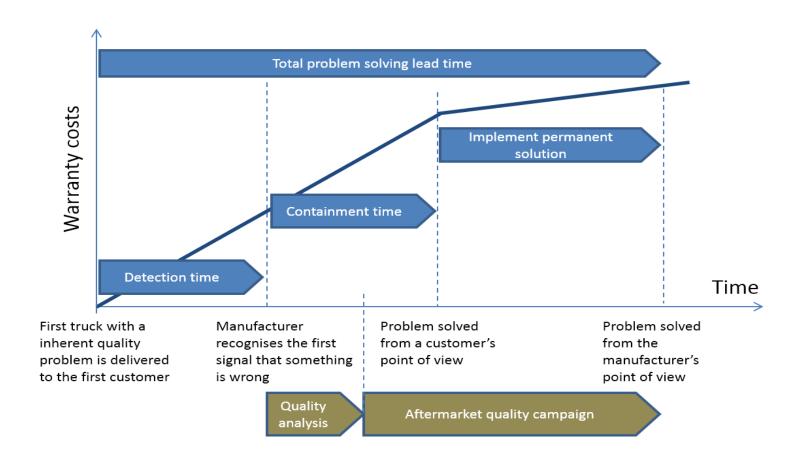
#### VOLVO

- Volvo contributes with:
  - the analytics platform
  - knowledge of quality analysis
  - data collected on-board
  - data in off-board databases.
  - knowledge about truck design
  - business know-how
  - domain understanding



- Halmstad University contributes with:
  - data mining expertise
  - streaming big data competence
  - join human-machine learning
  - state-of-the-art learning algorithms
  - knowledge of data processing
  - creation and evaluation of models
  - access to research networks

### Lead time and cost illustration





### Tack för att ni lyssnade!

Frågor?



